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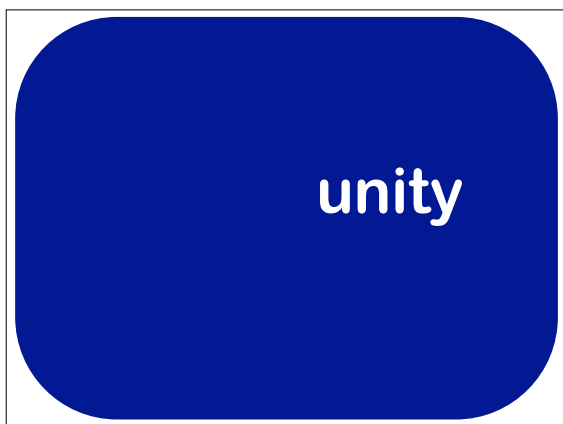
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Community

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## Number 1 complaint of online students: not enough peer interaction...

Distance Education at One Alaskan University: A Case  
Study (Schrum, Ohler, 2003)

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### Where we:

- Work
- Live
- Play
- Learn
- Tell stories

## Comm- unity



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### We feel:

- Safe
- Connected
- Integrated
- Synergized
- Normed

## Comm- unity



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**Theory:**

- solidary
- neighbor-hoods
- personal networks

Wellman, 1988

# Comm-unity

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**Theory:**

- solidary
- neighbor-hoods
- personal networks
- embedded-expanded
- virtual

# Comm-unity

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# Welcome to Cyburbia.

- home of the online experience -

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### Seeing technology...

We use the new to do the work of the old... before new art & communication forms emerge...

McLuhan



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Offer new ways of interacting, learning, creating, socializing, being...

New Media



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### Orientation to online venue...

➡ Expands/limits what we do, who we are...



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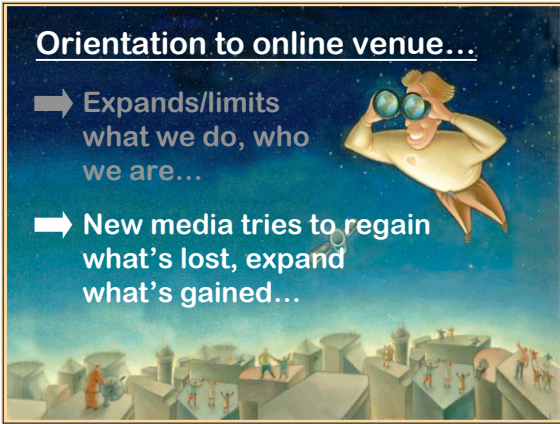
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### Orientation to online venue...

➡ Expands/limits  
what we do, who  
we are...

➡ New media tries to regain  
what's lost, expand  
what's gained...



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### Orientation to online venue...

➡ Redefines taboo  
vs. tradition  
(behaviors,  
relationships)



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### Orientation to online venue...

➡ Redefines taboo  
vs. tradition  
(behaviors,  
relationships)

➡ Interlational communication



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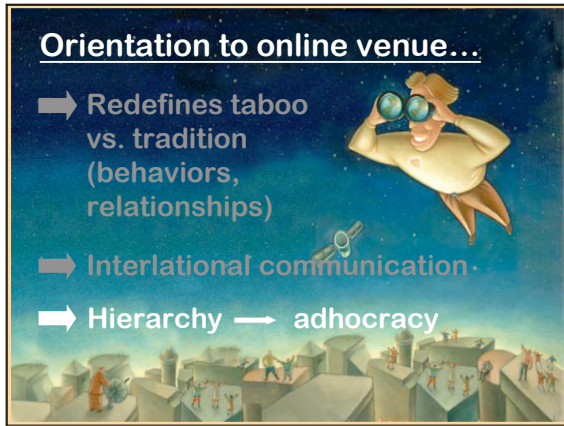
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**Orientation to online venue...**

- ➡ Redefines taboo vs. tradition (behaviors, relationships)
- ➡ Interlational communication
- ➡ Hierarchy → adhocracy



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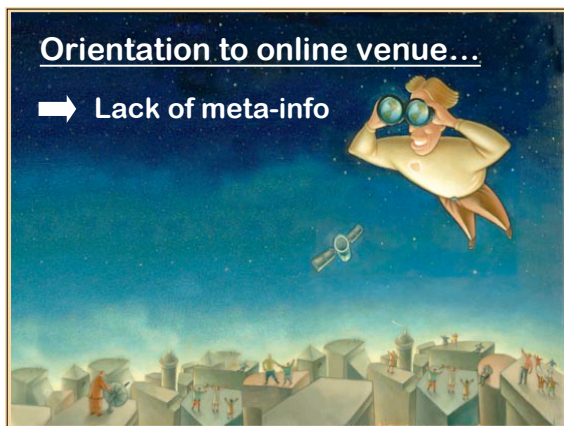
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**Orientation to online venue...**

- ➡ Lack of meta-info



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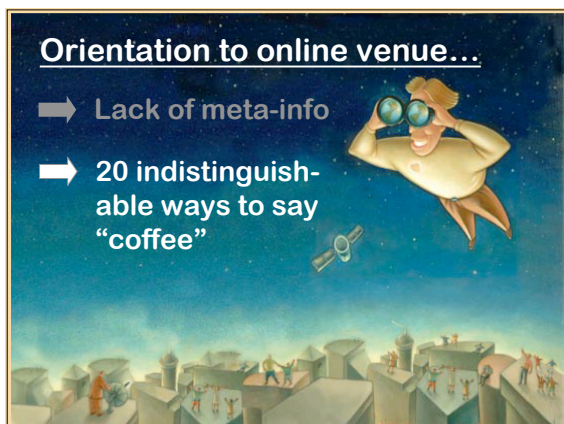
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**Orientation to online venue...**

- ➡ Lack of meta-info
- ➡ 20 indistinguishable ways to say "coffee"



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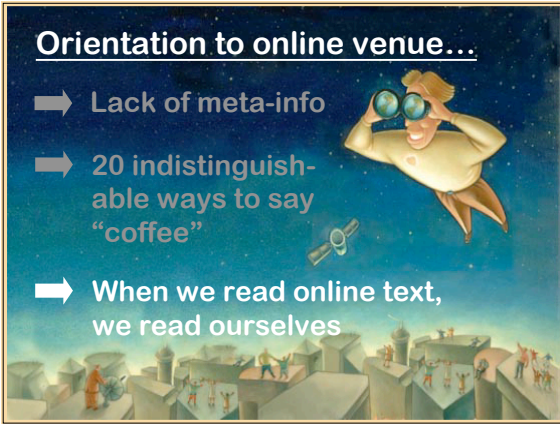
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### Orientation to online venue...

- ➡ Lack of meta-info
- ➡ 20 indistinguishable ways to say "coffee"
- ➡ When we read online text, we read ourselves



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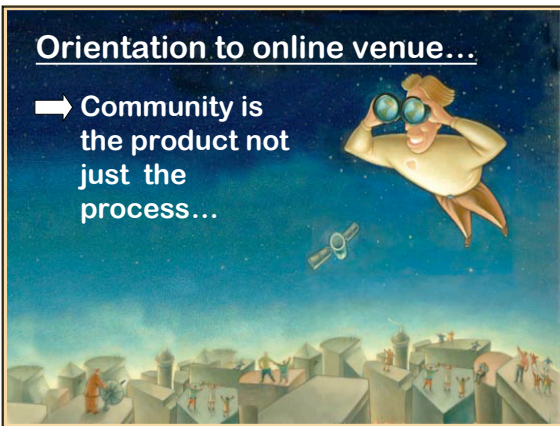
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### Orientation to online venue...

- ➡ Community is the product not just the process...



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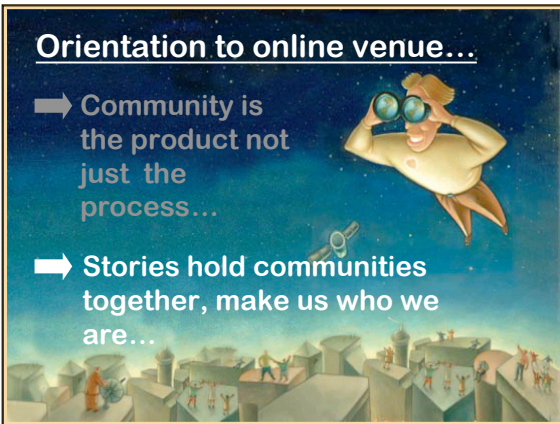
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### Orientation to online venue...

- ➡ Community is the product not just the process...
- ➡ Stories hold communities together, make us who we are...



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## Tips for creating online learning communities

And teaching effectively online...



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- not for everyone - assessments available

- I - **Joining the community (the prequel)**



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- not for everyone - assessments available
- self-paced vs. scheduled involvement

- I - **Joining the community (the prequel)**



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- not for everyone - assessments available
- self-paced vs. scheduled involvement
- open vs. structured enrollment

- I - **Joining the community**  
(the prequel)




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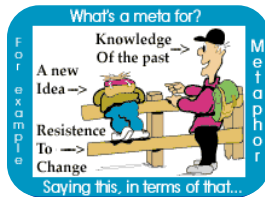
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- 1 - **Teach unfamiliar in terms of the familiar; use metaphors**




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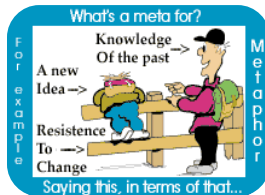
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Conference metaphor:  
-cooperative classroom?  
-quiet seminar (with lake view?)  
-tavern? hallway?

- 1 - **Teach unfamiliar in terms of the familiar; use metaphors**




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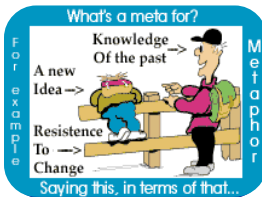
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Conference metaphor:

- cooperative classroom?
- quiet seminar (with lake view)?
- tavern? hallway?

**Result: Situates socially ... erases mind void...**

**- 1 - Teach unfamiliar in terms of the familiar; use metaphors**



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- capture formal AND informal
- seminar AND hallway

**- 2 - Use many social setting metaphors**



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- capture formal AND informal
- seminar AND hallway
- teacher-free zone (hallway)

**- 2 - Use many social setting metaphors**



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- capture formal AND informal
- seminar AND hallway
- teacher-free zone (hallway)
- office hours?

- 2 - Use many social setting metaphors




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- capture formal AND informal
- seminar AND hallway
- teacher-free zone (hallway)
- office hours?
- small groups
- encourage 1-to-1 (email)

- 2 - Use many social setting metaphors




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- make expectations clear
- use checkpoints

- 3 - Clarify structure, expectations




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- make expectations clear
- use checkpoints
- assignments due every week? incompletes ok?
- min /max online involvement?

### - 3 - Clarify structure, expectations




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- make expectations clear
- use checkpoints
- assignments due every week? incompletes ok?
- min /max online involvement?
- authentication required?

### - 3 - Clarify structure, expectations




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- assign roles: (note taker, discussion coordinator, researcher, etc.)

### - 4 - Delegate roles & responsibility




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- assign roles: (note taker, discussion coordinator, researcher, etc.)
- use peer review, jigsawing, methods of interdependence

#### - 4 - Delegate roles & responsibility




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- journaling
- require reflection on content, process

#### - 5 - Require reflection, evidence




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- journaling
- require reflection on content, process
- proof of content "mastery"
- use "copy&paste proof" assignments

#### - 5 - Require reflection, evidence




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- coach, cheer-  
leader, referee

- 6 - Teacher  
assumes  
many roles



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- coach, cheer-  
leader, referee  
- attendance taker,  
task master

- 6 - Teacher  
assumes  
many roles



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- coach, cheer-  
leader, referee  
- attendance taker,  
task master  
- guide on side  
(sage on stage)

- 6 - Teacher  
assumes  
many roles



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- coach, cheer-leader, referee
- attendance taker, task master
- guide on side (sage on stage)
- observer, participant observer

## - 6 - Teacher assumes many roles




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- coach, cheer-leader, referee
- attendance taker, task master
- guide on side (sage on stage)
- observer, participant observer
- tech, training support

## - 6 - Teacher assumes many roles




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- coach, cheer-leader, referee
- attendance taker, task master
- guide on side (sage on stage)
- observer, participant observer
- tech, training support
- quality control chief

## - 6 - Teacher assumes many roles




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- students post pics, video/sound clips
- you post metaphor pict, video...

### - 7 - Blend media & personalize space




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- students post pics, video/sound clips
- you post metaphor pict, video...
- audio/video conference if possible
- meet once? at beginning? great!

### - 7 - Blend media & personalize space




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- students post pics, video/sound clips
- you post metaphor pict, video...
- audio/video conference if possible
- meet once? at beginning? great!
- use common meta-reference points (news, web sites)

### - 7 - Blend media & personalize space




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- students post pics, video/sound clips
- you post metaphor pict, video...
- audio/video conference if possible
- meet once? at beginning? great!
- use common meta-reference points (news, web sites)
- extend campus electronically (UATV)

## - 7 - Blend media & personalize space




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- we forget lectures
- remember stories

## - 8 - Practice storytelling




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- we forget lectures
- remember stories
- stories in context of content

## - 8 - Practice storytelling




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- we forget lectures
- remember stories
- stories in context of content
- students as heroes of their "learning stories"
- transformation as the key to learning

## - 8 - Practice storytelling




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- we forget lectures
- remember stories
- stories in context of content
- students as heroes of their "learning stories"
- transformation as the key to learning
- multiple learning styles/access

## - 8 - Practice storytelling




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- family

## - 9 - Other "support" communities




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- family
- work support

- 9 - Other  
"support"  
communities



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- family
- work support
- school

- 9 - Other  
"support"  
communities



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- family
- work support
- school
- buddy support

- 9 - Other  
"support"  
communities



24/7?

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- family
- work support
- school
- buddy support
- admin. support

24/7?

- 9 - Other  
"support"  
communities



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- family
- work support
- school
- buddy support
- admin. support
- tech support

24/7?

- 9 - Other  
"support"  
communities



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- family
- work support
- school
- buddy support
- admin. support
- tech support
- library support

24/7?

- 9 - Other  
"support"  
communities



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- family
  - work support
  - school
  - buddy support
  - admin. support
  - tech support
  - library support
  - content support
- 24/7?

**- 9 - Other  
"support"  
communities**



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**Community**  
*online and offline...*

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